

Quality Policy

Ashtead Technology is dedicated to delivering high-quality products and services that meet or exceed our customers' expectations, ISO 9001:2015 and comply with legal and industry requirements. Our commitment to quality is fundamental to our business and is reflected in everything we do. This will be delivered through our integrated management system.

Executive management shall provide the necessary resources to ensure implementation and monitoring of this policy throughout the Ashtead Technology group.

This policy applies to all Ashtead Technology operations, including offices, workshops, and field activities.

In addition, Ashtead Technology shall commit to:

- Consistently deliver equipment quality, reliability and customer service excellence across all our product and service offerings by being customer focused
- Create a culture of quality, continuous improvement and innovation that permeates every aspect of our organisation, inspiring trust and satisfaction among our customers, employees and wider stakeholders
- Comply with all relevant quality standards, regulations, and customer requirements
- Set objectives, targets and obtain customer feedback to monitor and continually improve processes, product and services
- Identify and manage risks that could impact on the quality of our products and services and implement preventive measures to mitigate these risks
- Encourage the reporting of all quality-related incidents, near misses, and conditions
- Investigate incidents to identify root causes and implement corrective actions to prevent recurrence
- Work closely with our suppliers and partners to ensure that they meet our quality standards. We will foster collaborative relationships, built on trust and mutual respect, to achieve quality goals
- Invest in the training and development of our employees to ensure they have the skills and knowledge required to perform their roles effectively
- Promote quality awareness at all levels of the organisation through regular communication and training initiatives
- Communicate this policy to all employees, contractors and make it available to the public and interested parties

This policy shall be reviewed annually by Ashtead Technology's CEO and QHSE Director.

Approved by:

Allan Pirie
CEO



Date: 14 July 2025